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[www.kingdomclinic.co.nz](http://www.kingdomclinic.co.nz)

## Kingdom Clinic

### PATIENT INFORMATION

To enrol you will either need to make an appointment with one of our General Practitioners or our Nurse Manager at which time you will be asked to complete an enrolment form.



By meeting one of our Team during the enrolment process, we can make sure the Kingdom Clinic can meet your expectations.

As it is illegal for GPs to prescribe addictive medications without good reason, Kingdom Clinic has a strict policy about prescribing Opiates or Benzodiazepines, or any other addictive medication.

*Our telephone conversations are recorded. See our website or ask our staff for more information.*

### Staff:

Dr Viv Patton



Dr Pip Tremewan



Dr Wendy Rose Isbell



Cerina Altenburg  
Nurse Practitioner



Roslyn Ballantyne  
Nurse Manager



Carol Cobb  
Practice Nurse



Tracy Smith  
Practice Nurse

Receptionists  
Pat



Andrea



### Standard GP Consultation Fees for enrolled patients:

Under 14 years	14 – 17 years	18 + years
Free	\$12	\$18

Payment is due at time of consultation. Non Attendance or Late Cancellation fee for all appointments is \$5 to \$10.

We reserve the right to charge a cancellation fee if your appointment is cancelled with less than four hours' notice. Please phone us as soon as you are able and if we reasonably consider we can offer the appointment to another patient, this may not apply.

Some of our other fees are below. Please ask for any not listed or see our website [www.kingdomclinic.co.nz](http://www.kingdomclinic.co.nz)

Nurse consult	\$10 (additional charges may apply)
Injections as prescribed	\$5
Blood Tests	\$5
Cervical Smears	Free
Sexual Health Checks	\$10
Telephone Prescriptions (includes replacement scripts)	\$10
Urgent Telephone Prescriptions (same day)	\$15
Faxing and Postage	\$3
Admin Fee (applies to all letters/forms etc.)	\$10
Extended Consultation (exceeding 15 minutes)	\$35
Drivers Medical (Full)	\$40
Sports Medical	\$50

*NB: You will need to wait for twenty minutes after any vaccines or injections have been given.*

### **Appointments:**

We are a small busy General Practice and generally have one GP seeing patients. This means that at times there is a wait to see a GP of a week. Appointments are for a maximum of 15 minutes. Please be aware that sometimes urgent situations mean that our GPs run behind schedule.

If your need to see a doctor is urgent, you will be asked to speak to a nurse who will assess if your case is an Emergency. We have two to three appointments per half day for Emergencies and these are allocated on the day – not the day before.

WINZ Certificates etc. are not Emergencies. It is best to book your next appointment for these at the same time as having your last one completed.

If you have a mobile number entered in our computer system, you will usually receive a reminder text the day before your appointment. Please let us know if you change your number.

### **Repeat prescriptions:**

Phone prescriptions may be possible if your health is stable and you have been seen within the last three months. Please phone and leave a message on the prescription answering machine. We will phone/text you if we need more information. Some medications cannot be prescribed without appointments and require regular monitoring. If you are on one of these medications, it is a good idea to book your next appointment before you leave the Clinic.



*If we are closed and you are unwell or injured visit the 24 Hour Surgery.*

*If you need medical advice you can call Kingdom Clinic 24 hours a day seven days a week.*

### **Opening Hours:**

Monday 9 am to 5 pm | Tuesday 9 am to 5 pm | Wednesday 9 am to 1 pm |  
Thursday 9 am to 5 pm | Friday 9 am to 1 pm (Closed for Lunch 1 - 1.30 PM, Monday, Tuesday and Thursday)